

10 IT Headaches Denton Owners Can Stop Having

A 5-minute self-check for businesses with 5–50 people — count how many sound familiar.

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None of these need a bigger budget. They need one person whose job is to notice them. Check every one that's true today.

Headache	What it looks like	Check
1 You're the IT department.	Every slow laptop and "is it down?" question lands on the owner.	■ True for us
2 New hires wait days to be useful.	Laptop, login, and email get built after they start, between your other jobs.	■ True for us
3 Slow computers, no owner.	Aging devices and mystery slowness everyone works around and nobody fixes.	■ True for us
4 Your inbox is a junk drawer.	Shared mailboxes, buried quotes, and files in six places.	■ True for us
5 Wi-Fi works... over there.	Fast at the front desk, dead at the register or back office.	■ True for us
6 Help means "call the owner."	When something breaks mid-morning, your team waits — there's no one to call.	■ True for us
7 You're paying for seats you don't use.	Licenses for people who left and tools nobody opened since spring.	■ True for us
8 Devices wander off unmanaged.	Laptops and phones never enrolled — a lost one can't be found, locked, or wiped.	■ True for us
9 Your tools don't talk to each other.	Your team re-types the same info between systems every week.	■ True for us
10 You'd hear it from a customer first.	A site, camera, or key system goes down quietly — and no one's watching.	■ True for us

Your count	What it means
0–3	You're in good shape. A second set of eyes once a quarter keeps it that way.
4–6	Typical, and fixable — costing a few team-hours every week. Start with #2, #4, and #6.
7–10	Your IT is running your calendar. This is exactly what managed help takes off an owner's plate.

Want the 15-minute version of this list, applied to your business?

Book a **Free 15-Minute IT Health Check** at sawtechsolutions.com/health-check or call **(940) 314-3168**.
I'll walk through 7 everyday areas of your setup in plain English, rank what to fix now and fix soon, and send a one-page summary the same day. You keep the list either way.
— Shawn Walther, Owner, SAW Tech Solutions, LLC • Local in Denton, remote nationwide. If you call, you get me.

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